

Stick Heads TIPS

(To accompany online order from www.ourlittleworld.com)

Photos may be sent via E-mail to

info@ourlittleworld.com

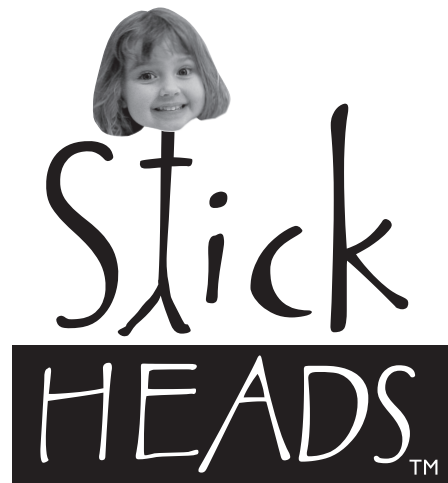
or

U.S. mail to:

Watkins-Burkhart Design

3662 E. 200 N.

Greenfield, IN 46140



You must note your order number in the E-mail or with your mail.

The head of the person to use on the item should be clearly identified in the text of the E-mail or clearly marked on the back of the photograph that is mailed. This is especially true of photos with multiple persons pictured.

Please clearly list the name of the person in the E-mail or on the back of the photo if you chose "Names Under Image" in the order criteria.

The head of the person to use on the item should be at least 1" tall. Our process won't improve an already poor image.

Make sure the photo is nice and clear. Unless desired, the person should not have a hat on and the face should not be obstructed in any way.

E-mailed images should be around 2MB. JPEG files are preferred. Photos can be color or black and white.

If a character you desire is not listed, please choose "Other" from the drop down menu and describe the character in the comments section of your order. We may call you to get more information. We will try to accommodate most figures within reason.

You may order multiples of the SAME item with the same characters without adding duplicate characters. (i.e. If you order two 15 oz. mugs with the same 3 Add A Characters, both your mugs will ship with 4 characters on each mug (one character is included with the initial price of all Stick Heads items.) You do not need to pay for 6 Add A Characters to cover both mugs.) The names and main caption must also be the same on these.

However, if you order multiple items that are DIFFERENT items, you need to make sure to do the correct number of Add A Characters for each even if the characters, names and main caption are the same. (i.e. if you order a 14 oz. Stainless Travel Mug and a Sweatshirt with 4 of the same characters on each, you need to add 3 Add A Characters for both items. Six total Add-A-Characters would show when you view your cart when done correctly.)

If ordering additional of any of the SAME, PREVIOUSLY ordered Stick Heads items, you must add to cart the item, select PREVIOUS ORDER in the Character drop down menu and NOTE THE PREVIOUS ORDER # AND DATE IN THE COMMENTS section of the order. You do not need to order any Add A Characters in this case. The item must be the same exact item to do this.